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PATENT  
Docket No. VIV/0012.01

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Steven L. Teixeira

Serial No.: 10/605,644

Filed: October 15, 2003

For: System and Methodology Providing  
Information Lockbox

REQUEST FOR REFUND:  
OVERCHARGED CREDIT CARD

Office of Finance  
ATTN: REFUND BRANCH  
c/o Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir/Madame:

In reference to the above application, it is respectfully requested that a refund be issued in the amount of \$1,781 for an overcharge/overpayment, which occurred in connection with the electronic filing of the above-identified application. The fees due should have been only \$880; however, our credit card (MasterCard 5369900352006345) was charged the amount of \$2,661, said charge having now been billed to us. The calculation is as follows for this small entity applicant (for which small entity status was asserted at filing).

	Claims	Extra	Rate	Amount
Total	55	-20	35	\$9
Indep	3	-3	0	\$43
				\$495
Utility Filing Fee				\$385
Amount Due				\$880
Amount				\$2,661
Paid/Charged				
<b>Net Overpayment</b>				<b>\$1,781</b>

Adjustment date: 11/12/2003 EEKUBAY1  
10/16/2003 EFSPROD 00000016 10605644  
02 FC:2201 -2236.00 OP

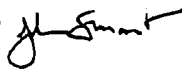
11/12/2003 EEKUBAY1 00000023 10605644

01 FC:2202 315.00 OP

Refund Ref: 0030013518  
11/12/2003  
Credit Card Refund Total: \$1921.00  
Master C: XXXXXXXXXXXX6345

If needed, the undersigned may be reached at (408) 884-1507.

Respectfully submitted,

✓ 

Date: November 3, 2003

John A. Smart; Reg. No. 34,929  
Attorney of record

708 Blossom Hill Rd., #201  
Los Gatos, CA 95032-3503  
408 884 1507  
408 490 2853 FAX

VIV/0012.01

# fax

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**ATTN: REFUND BRANCH**

**Phone No.: 703-308-5077 (FAX)**

From: John A. Smart

Phone No.: 408 884 1507  
408 490 2853 (FAX)

Date: November 3, 2003

Total Pages: 3 (incl. this one)

Serial No.: **10/605,644**

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